



**WORK SESSION MEETING
AGENDA
CITY OF CREVE COEUR
CITY COUNCIL
300 NORTH NEW BALLAS RD
JANUARY 11, 2016
6:00 PM**

CALL TO ORDER

ROLL CALL

DISCUSSION ITEMS

1. Website Redesign Council Focus Group

Summary: For the past several months staff has been gathering feedback from stakeholders to guide the website redesign process. Ms. McCoy held a focus group with key city employees and conducted an internal and external survey. Before moving forward with the redesign, staff would like to gather feedback from the members of City Council. At the City Council work session on January 11, 2016, Ms. McCoy will hold a short feedback session to gather ideas from Council members to improve the website including questions set forth in the staff memo.

2. Records Search - City Website

Summary: City Clerk will show Council how to use the new search feature to access all Board of Adjustment, Planning and Zoning, Ordinance, Resolutions, Council Packets and minutes saved in the digital archives.

Pursuant to Section 610.022 RSMo., the City Council could, at any time during the meeting, vote to close the public meeting and move to closed session to discuss matters relating to litigation, legal actions and/or communications from the City Attorney as provided under Section 610.021(1) RSMo. and/or personnel matters under Section 610.021(13) RSMo. And/or employee matters under Section 610.021(3) RSMo. and/or real estate matters under Section 610.021(2) or other matters as permitted by Chapter 610.

Posted: _____ posted 01/7/2016
Deborah Ryan, MPCC
City Clerk



City Council
300 North New Ballas Rd
Creve-Coeur, MO 63141

Meeting: 01/11/16 06:00 PM
Department: City Council
Category: Report
Prepared By: Bess Menousek
Department Head: Bess Menousek

SCHEDULED

STAFF REPORT

Website Redesign Council Focus Group

For the past several months staff has been gathering feedback from stakeholders to guide the website redesign process. Ms. McCoy held a focus group with key city employees and conducted an internal and external survey. Before moving forward with the redesign, staff would like to gather feedback from the members of City Council. At the City Council work session on January 11, 2016, Ms. McCoy will hold a short feedback session to gather ideas from Council members to improve the website including questions set forth in the staff memo.



city of CREVE COEUR

300 North New Ballas Road • Creve Coeur, Missouri 63141
 (314) 432-6000 • Fax (314) 872-2539 • Relay MO 1-800-735-2966
www.creve-coeur.org

MEMO TO CITY ADMINISTRATOR

Meeting Date: January 11, 2016

Subject: Website Redesign Council Focus Group

Memo Prepared by: Bess McCoy, Public Information Officer and Management Analyst

For the past several months I have been gathering feedback from important stakeholders to guide the website redesign process. I have held a focus group with key city employees and have conducted an internal and external survey. Before I move forward with the redesign, I would like to gather feedback from the members of City Council. At the City Council work session on January 11, 2016, I will hold a short feedback session to gather ideas from Council members to improve the website. To prepare, I ask the Council members to consider the following questions:

1. What do you like about the current website? Please consider the design, navigation and content.
2. What would you like to see changed about the current website? Please consider the design, navigation, and content.
3. Please review the following websites recently created by Civic Plus, our developer:
 - [Snohomish County, WA](#)
 - [Bexar County, TX](#)
 - [Blue Springs, MO](#)
 - [Panama City, FL](#)
 - [West Valley City, UT](#)

What design, navigation and content elements from the above website would you like to see incorporated into the redesign?

4. Please review the following websites which have been brought to my attention and/or recognized as excellent local government websites:
 - [City of Encinitas, CA](#)
 - [West Valley City, UT](#)
 - [Santa Barbara, CA](#)
 - [City of Columbia, MO](#)

What design, navigation and content elements from the above website would you like to see incorporated into the redesign?

5. What other suggestions do you have for the website redesign?

I ask the Council members to bring their thoughts on these questions to the Council Work Session on January 11, 2016.



City Council
300 North New Ballas Rd
Creve-Coeur, MO 63141

Debbie Ryan
City Clerk
(314) 872-2517
www.creve-coeur.org/

Meeting: 01/11/16 06:00 PM

DOC ID: 1716

DISCUSSION ITEM (ID # 1716)

Records Search - City Website